

Alert Notification as a Service

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Motivation

- Concept of Alert Notification Service (ANS)
- System Requirements
- ANS System Architecture
- Discussion
- Conclusion



Motivation

- Digital revolution
 - Instant information on millions of web sites
 - Data availability
 - Need of constant update
- Some web sites offer push notifications
 NOT all have push service!



Motivation

- We offer:
 - Intelligent software agent in order to create push service for any web site
- Good for:
 - Customers (no manual web site visiting)
 - Web site providers (no change to the web sites)



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ANS Functionalities

- Definition
 - Specification of a web page, search key phrase, a property or occurrence of a keyword as an alert
- Scanning
 - Crawling, visiting the web page and retrieving the required web content
- Triggering
 - Controlling the crawling frequency, comparing the content with alert constraints and triggering the alert
- Delivery
 - Activating the delivery channel and transmitting the alert message



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Alert definition

- Key phrase (that the user seeks)
- Keyword as a property of key phrase (certain property of the key phrase or just an occurrence of a keyword in key phrase
- Alert constraint (when an alert should be triggered)
- Web page (url of the required web page)
- Macro (the user define a macro that will execute some actions on the web page)
- Scanning frequency (how often the web site should be scanned for new data)
- Delivery channels (choose notification method eg. SMS, e-mail etc.)



ANS Functionalities

- Scanning (Crawling the content)
 - Extract data from any site
 - Use RSS feed if available
- Triggering
 - Analyzing and clearing information
 - Triggering an alert message



ANS Delivery via

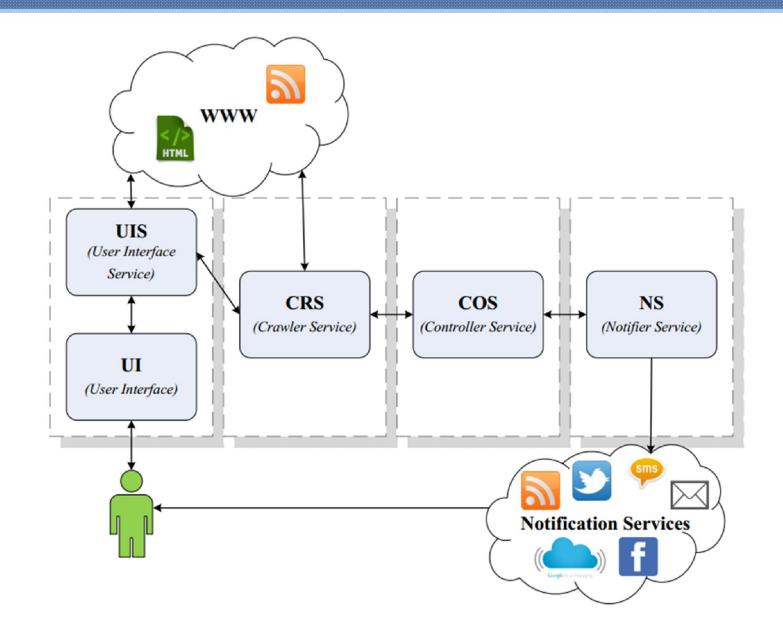
- E-mail
- SMS
- Social networks (Facebook, Twitter, LinkedIn, etc.)
- Cloud Messaging (Google Cloud Messaging)
- Web browser notification (Google Chrome notifications)
- News feed delivery RSS



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ANS System Architecture





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Discussion

- Challenges
 - Dynamic data on the web
 - Constant evolution of technologies
 - No protocol for data structuring on web sites
- Advantages
 - Saves time
 - Never loose any information



Agent properties

- Autonomous software and intelligent agent
 - Reactive
 - Autonomous
 - Continuous
 - Trustworthy



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Conclusion

- New system
 - Transformation of classical web sites to push notifications is a *difficult task*
 - A service that will *act instead* of the clients
 - Possible add on modern web browsers and operating systems as a great benefit for the clients



THANK YOU FOR YOUR ATTENTION

• QUESTIONS?



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